

# PAIA MANUAL OF NAMMIC WESTERN CAPE (PTY)LTD

**Prepared and compiled on 17 September 2025 in accordance with Section 51 of the Promotion of Access to Information Act, No 2 of 2000 (as amended).**

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## 1. List of Acronyms and Abbreviations

| TERM                         | DEFINITION  |
|------------------------------|---|
| “Data Subject”               | means the person to whom Personal Information relates, as contemplated in terms of section 1 of the POPIA;  |
| “Deputy Information Officer” | means a Deputy Information Officer designated in terms of section 56 of the POPIA;  |
| “Information Officer”        | means in the case of a juristic person, (i) the chief executive officer or equivalent officer of the juristic person or any person duly authorised by that officer; or (ii) the person who is acting as such or any person duly authorised by such acting person as contemplated in section 1 of the Act; |
| “Information Regulator”      | means the Information Regulator established in terms of section 39 of POPIA;  |
| “Manual”                     | means this manual compiled by Nammic Western Cape (Pty) Ltd in terms of PAIA and POPIA;   |
| “PAIA”                       | means the Promotion of Access to Information Act, 2 of 2000, including the PAIA regulations, as amended from time to time;  |
| “Personal Information”       | means information relating to an identified, or identifiable, living natural person and, where applicable, an identifiable existing juristic person as contemplated in the POPIA;   |
| “Personnel”                  | means all partners, directors, officers, employees, individual contractors and other personnel of Nammic Western Cape (Pty) Ltd;  |
| “POPIA”                      | means the Protection of Personal Information Act, 4 of 2013, including the POPIA regulations, as amended from time to time;   |
| “Processing”                 | means any operation, activity or set of operations, whether or not by automated means, concerning Personal Information as contemplated in the POPIA;  |
| “Private Body”               | means any former or existing juristic person, as contemplated in the Act and POPIA;   |
| “Record”                     | means a record as contemplated in PAIA and includes Personal Information;   |
| “Requester”                  | means, in relation to a Private Body,<br>i. any person, including, but not limited to, a public body or an official thereof, making a request for access to a Record of that Private Body; or<br>ii. a person acting on behalf of such person as contemplated in the Act;                                 |
| “Responsible Party”          | means a public or Private Body or any other person which, alone or in conjunction with others, determines the purpose of and means for Processing Personal Information as contemplated in the POPIA;  |
| “Regulator”                  | Information Regulator   |

## **2. Purpose Of PAIA Manual**

To promote effective governance of private bodies, it is necessary to ensure that everyone is empowered and educated to understand their rights in terms of PAIA, in order for them to exercise their rights in relation to public and private bodies.

Wherever reference is made to "Private Body" in this manual, it will refer to Nammic Western Cape (Pty)Ltd

This PAIA Manual is useful for the public to -

- 2.1 check the categories of records held by a body which are available without a person having to submit a formal PAIA request;
- 2.2 have a sufficient understanding of how to make a request for access to a record of the body, by providing a description of the subjects on which the body holds records and the categories of records held on each subject;
- 2.3 know the description of the records of the body which are available in accordance with any other legislation;
- 2.4 access all the relevant contact details of the Information Officer and Deputy Information Officer who will assist the public with the records they intend to access;
- 2.5 know the description of the guide on how to use PAIA, as updated by the Regulator and how to obtain access to it;
- 2.6 know if the body will process personal information, the purpose of processing of personal information and the description of the categories of data subjects and of the information or categories of information relating thereto;
- 2.7 know the description of the categories of data subjects and of the information or categories of information relating thereto;
- 2.8 know the recipients or categories of recipients to whom the personal information may be supplied;
- 2.9 know if the body has planned to transfer or process personal information outside the Republic of South Africa and the recipients or categories of recipients to whom the personal information may be supplied; and

2.10 know whether the body has appropriate security measures to ensure the confidentiality, integrity and availability of the personal information which is to be processed.

### **3. Key contact details for access to information of the Private Body:**

#### ***3.1. Information Officer: CJ Ferreira***

#### ***3.2. Deputy Information Officer Shamelle Martin***

#### ***3.3 Access to information general contacts***

#### ***3.4. Head Office***

Physical address: 54 Suikerbekkie East Street Joostenberg Vlakte Kraaifontein 7570

Postal address: 54 Suikerbekkie East Street Joostenberg Vlakte Kraaifontein 7570

Telephone No: 0219752855

Website: [www.nammic.co.za](http://www.nammic.co.za)

### **4. Guide On How To Use PAIA And How To Obtain Access To The Guide**

4.1 The Regulator has, in terms of section 10(1) of PAIA, as amended, updated, and made available the revised Guide on how to use PAIA ("Guide"), in an easily comprehensible form and manner, as may reasonably be required by a person who wishes to exercise any right contemplated in PAIA and POPIA.

4.2 The Guide is available in each of the official languages and in braille.

4.3 The aforesaid Guide contains the description of-

- 4.3.1. the objects of PAIA and POPIA;
- 4.3.2. the postal and street address, phone and fax number and, if available, electronic mail address of –

4.3.2.1. the Information Officer of every public body, and

4.3.2.2. every Deputy Information Officer of every public and private body designated in terms of section 17(1) of PAIA<sup>1</sup> and section 56 of POPIA<sup>2</sup>;

4.3.3. the manner and form of a request for-

4.3.3.1. access to a record of a public body contemplated in section 11<sup>3</sup>; and

4.3.3.2. access to a record of a private body contemplated in section 50<sup>4</sup>;

4.3.4. the assistance available from the Information Officer of a public body in terms of PAIA and POPIA;

4.3.5. the assistance available from the Regulator in terms of PAIA and POPIA;

4.3.6. all remedies in law available regarding an act or failure to act in respect of a right or duty conferred or imposed by PAIA and POPIA, including the manner of lodging-

4.3.6.1. an internal appeal;

4.3.6.2. a complaint to the Regulator; and

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<sup>1</sup> Section 17(1) of PAIA- *For the purposes of PAIA, each public body must, subject to legislation governing the employment of personnel of the public body concerned, designate such number of persons as deputy information officers as are necessary to render the public body as accessible as reasonably possible for requesters of its records.*

<sup>2</sup> Section 56(a) of POPIA- *Each public and private body must make provision, in the manner prescribed in section 17 of the Promotion of Access to Information Act, with the necessary changes, for the designation of such a number of persons, if any, as deputy information officers as is necessary to perform the duties and responsibilities as set out in section 55(1) of POPIA.*

<sup>3</sup> Section 11(1) of PAIA- *A requester must be given access to a record of a public body if that requester complies with all the procedural requirements in PAIA relating to a request for access to that record; and access to that record is not refused in terms of any ground for refusal contemplated in Chapter 4 of this Part.*

<sup>4</sup> Section 50(1) of PAIA- *A requester must be given access to any record of a private body if-*

- a) that record is required for the exercise or protection of any rights;*
- b) that person complies with the procedural requirements in PAIA relating to a request for access to that record; and*
- c) access to that record is not refused in terms of any ground for refusal contemplated in Chapter 4 of this Part.*

- 4.3.6.3. an application with a court against a decision by the information officer of a public body, a decision on internal appeal or a decision by the Regulator or a decision of the head of a private body;
- 4.3.7. the provisions of sections 14<sup>5</sup> and 51<sup>6</sup> requiring a public body and private body, respectively, to compile a manual, and how to obtain access to a manual;
- 4.3.8. the provisions of sections 15<sup>7</sup> and 52<sup>8</sup> providing for the voluntary disclosure of categories of records by a public body and private body, respectively;
- 4.3.9. the notices issued in terms of sections 22<sup>9</sup> and 54<sup>10</sup> regarding fees to be paid in relation to requests for access; and
- 4.3.10. the regulations made in terms of section 92<sup>11</sup>.

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<sup>5</sup> Section 14(1) of PAIA- *The information officer of a public body must, in at least three official languages, make available a manual containing information listed in paragraph 4 above.*

<sup>6</sup> Section 51(1) of PAIA- *The head of a private body must make available a manual containing the description of the information listed in paragraph 4 above.*

<sup>7</sup> Section 15(1) of PAIA- *The information officer of a public body, must make available in the prescribed manner a description of the categories of records of the public body that are automatically available without a person having to request access*

<sup>8</sup> Section 52(1) of PAIA- *The head of a private body may, on a voluntary basis, make available in the prescribed manner a description of the categories of records of the private body that are automatically available without a person having to request access*

<sup>9</sup> Section 22(1) of PAIA- *The information officer of a public body to whom a request for access is made, must by notice require the requester to pay the prescribed request fee (if any), before further processing the request.*

<sup>10</sup> Section 54(1) of PAIA- *The head of a private body to whom a request for access is made must by notice require the requester to pay the prescribed request fee (if any), before further processing the request.*

<sup>11</sup> Section 92(1) of PAIA provides that –“The Minister may, by notice in the Gazette, make regulations regarding-

- (a) any matter which is required or permitted by this Act to be prescribed;
- (b) any matter relating to the fees contemplated in sections 22 and 54;
- (c) any notice required by this Act;
- (d) uniform criteria to be applied by the information officer of a public body when deciding which categories of records are to be made available in terms of section 15; and
- (e) any administrative or procedural matter necessary to give effect to the provisions of this Act.

- 4.4 Members of the public can inspect or make copies of the Guide from the offices of the public and private bodies, including the office of the Regulator, during normal working hours.
- 4.5 The Guide can also be obtained-
  - 4.5.1. upon request to the Information Officer;
  - 4.5.2. from the website of the Regulator (<https://inforegulator.org.za/>).
- 4.6 A copy of the Guide is also available in the following two official languages, for public inspection during normal office hours – In English and Afrikaans.

## **5. Categories Of Records Of The Private Body Which Are Available Without A Person Having To Request Access**

To date no notice in terms 52(2) of the Act has been published regarding the categories of Records that are automatically available without having to request access.

## **6. Description Of the Records of The Private Body Which Are Available In Accordance With Any Other Legislation**

Companies Act 71 of 2008  
Income Tax Act 58 of 1962  
Tax Administration Act, 2011  
Securities Transfer Tax Act, 2007  
Securities Transfer Tax Administration Act, 2007  
Labour Relations Act, 66 of 1995  
Employment Equity Act, 55 of 1998  
Electronic Communications and Transactions Act 36 of 2005  
Basic Conditions of Employment Act, 75 of 1997  
Broad Based Economic Empowerment Act, 53 of 2003  
Constitution of the Republic of South Africa, 108 of 1996  
Companies Act, 61 of 1973  
Consumer Protection Act, 68 of 2008  
Value Added Tax Act, 89 of 1991  
Income Tax Act, 58 of 1962  
Financial Intelligence Centre Act, 38 of 2001  
Protection of Personal Information Act, 4 of 2013  
Construction Regulations OHS Act

## 7. Description Of The Subjects On Which The Body Holds Records And Categories Of Records Held On Each Subject By the Private Body

| Subjects on which the body holds records | Categories of records  |
|--|--|
| Incorporation Documents and Records      | <p>These include, but are not limited to the following:</p> <p>Documents of Incorporation<br/>Constitution<br/>Memorandum and Articles of Association<br/>Copies of Shareholder's Agreement(s)<br/>Minutes of meetings held by the Board of Directors; Shareholders; Management- and / or staff meeting(s)<br/>Internal telephone list(s) and list of employees</p>  |
| Human Resources                          | <ul style="list-style-type: none"> <li>- Pay / salary status</li> <li>- Leave records</li> <li>- Educational history<br/>Letter of appointment /</li> <li>- employment agreement</li> <li>- Legal documentation</li> <li>- Records relating to salary increases</li> <li>- Disciplinary records</li> <li>- Performance management records</li> <li>- Medical history of employees</li> <li>- Tax records</li> <li>- Training records</li> <li>- Training manuals</li> <li>- Written Company policies</li> <li>- Written Employment Equity Plan</li> <li>- Workplace Skills Development Plan</li> <li>- Registration with a SETA</li> <li>- Personality test records</li> <li>- Psychometric testing records</li> </ul> |

|                                |   |
|--------------------------------|---|
|                                | <ul style="list-style-type: none"> <li>- <b>Monthly contribution of employees:</b> <ul style="list-style-type: none"> <li>Provident fund</li> <li>- Unemployment fund</li> <li>- Records of deductions from employees</li> <li>- Identification records</li> <li>- for security purposes</li> </ul> </li> <li>- <b>Safety Records:</b> <ul style="list-style-type: none"> <li>- Record of incidents</li> <li>- Records of corrective action</li> <li>- Records relating to Occupational Health &amp; Safety Act</li> </ul> </li> </ul>  |
| Information technology records | <ul style="list-style-type: none"> <li>- Licenses</li> <li>- Software programs</li> <li>- Software applications</li> <li>- Internal company e-mails</li> <li>- Internet connectivity reports</li> </ul>   |
| Financial Documents            | <ul style="list-style-type: none"> <li>- <b>General</b> <ul style="list-style-type: none"> <li>- VAT Records</li> <li>- Tax Records</li> <li>- PAYE Records</li> <li>- UIF Records</li> <li>- SDL Records</li> <li>- Management Accounts and</li> <li>- Audited Financial Statements</li> <li>- Asset Inventories</li> <li>- Asset Register</li> </ul> </li> <li>- <b>Operating System</b> <ul style="list-style-type: none"> <li>- Invoice</li> <li>- Weekly / Monthly / Quarterly /</li> <li>- Annual statement</li> <li>- Debit note</li> <li>- Credit note</li> </ul> </li> <li>- <b>Banking</b> <ul style="list-style-type: none"> <li>- Cheque accounts</li> <li>- Current accounts</li> <li>- Cash Records</li> <li>- Financial reporting</li> </ul> </li> </ul> |

|                                   |  |
|-----------------------------------|--|
| Learning and Education            | <ul style="list-style-type: none"> <li>- Training Material</li> <li>- Training Records and Statistics</li> <li>- Training Agreement</li> </ul>   |
| Operational Documents and Records | <ul style="list-style-type: none"> <li>- Promotional material</li> <li>- Marketing call reports</li> <li>- Written policies regarding business plan/ activities</li> <li>- Product / Service specification</li> <li>- Work Instruction manuals</li> <li>- Customer database</li> <li>- Customer application forms</li> <li>- Payment in respect of goods / services based on C.O.D / 30 day and longer</li> <li>- Sales record</li> <li>- Production Records</li> <li>- Records in respect of scheduling and supply of services</li> <li>- <b>Documentation with regard to:</b></li> <li>- Business Plans</li> <li>- Strategy</li> <li>- Vision</li> <li>- Mission</li> <li>- Action Plans</li> <li>- Company Profile</li> <li>- Current / old/ both price lists</li> <li>- Customer complaints / assessments / both</li> <li>- Records pertaining to costing / quoting</li> <li>- Research and development documentation</li> </ul> |
| Client Services Records           | <ul style="list-style-type: none"> <li>- Client correspondence</li> <li>- Client contracts</li> <li>- Client standard business documentation</li> </ul>  |

## 8. Processing Of Personal Information

### 8.1 Purpose of processing personal information

| Categories of Data Subjects   | Purpose for processing Personal Information  |
|-------------------------------|--|
| Employees                     | <ul style="list-style-type: none"> <li>- To comply with employment, and other legislation</li> <li>- Disciplinary Proceedings</li> <li>- Manage relationships</li> </ul> |
| Service Providers / Suppliers | <ul style="list-style-type: none"> <li>- Manage relationships</li> <li>- To comply with legislation</li> </ul>   |
| Clients                       | <ul style="list-style-type: none"> <li>- To provide our goods and services</li> <li>- To comply with legislation</li> </ul>  |

**8.2 Description of the categories of Data Subjects and of the information or categories of information relating thereto.**

| Categories of Data Subjects | Personal Information that may be processed  |
|-----------------------------|---|
| Customers / Clients         | name, address, registration numbers or identity numbers, employment status and bank details |
| Service Providers           | names, registration number, vat numbers, address, trade secrets and bank details            |
| Employees                   | address, qualifications, gender and race  |

**8.3 The recipients or categories of recipients to whom the personal information may be supplied.**

| Category of personal information               | Recipients or Categories of Recipients to whom the personal information may be supplied |
|--|---|
| Identity number and names, for criminal checks | South African Police Services   |

|  |  |
|--|--|
| Qualifications, for qualification verifications    | South African Qualifications Authority                           |
| Credit and payment history, for credit information | Credit Bureaus   |
|  | Payroll administrators<br>Information Security service providers |
|  | Training providers   |
|  | Clock in system administrators                                   |
|  | Verification agencies  |
|  | Auditing   |
|  | Criminal check agencies  |

**8.4 Planned transborder flow of personal information.**

NB: Indicate if the body has planned transborder flows of personal information. For example, some personal information may be stored in the cloud outside the Republic.

Please specify the country in which personal information will be stored and categories of personal information.

We transfer information to the following countries:

Spain

England

The following categories of information is transferred outside the borders of South Africa:

Client contact details

**8.5 General description of information security measures to be implemented by the responsible party to ensure the confidentiality, integrity, and availability of the information.**

We have implemented the following Information Security Measures to ensure the confidentiality, integrity and availability of all information residing on our IT Systems: Confidentiality of all information is accomplished by limiting authorized access on all

information to specified personnel only.

This is done by means of secure logins by employees only from our managed devices. All backups of data are encrypted. The server physical access is limited to IT personnel only. Integrity is maintained with user access controls to limit all actions with data. We have local and cloud backups that is fully encrypted.

The backups can only be accessed by authorized personnel. DLP (Data Loss Prevention) policies are in place to prevent misuse of data. Availability is achieved through advanced failover cluster servers, DR site and Cloud online. We are making use of McAfee AntiVirus on all Computers and Servers. The firewall has IDS (Intrusion Detection system) and IPS (Intrusion prevention system) in place that protects the servers from being hacked and any data loss.

## **9. Availability Of The Manual**

9.1 A copy of the manual is available at:

9.1.1 The manual of the Private Body is available at the premises of the Private body as well as on the website ([www.nammic.co.za](http://www.nammic.co.za)) of the Private Body.

9.1.2 At the Head Office of Nammic Western Cape (Pty)Ltd for public inspection during normal business hours

9.1.3 To any person upon request upon the payment of a reasonable prescribed fee.

9.1.4 To the Information Regulator upon request.

9.2 A fee for a copy of the Manual, as contemplated in annexure B of the Regulations shall be payable per each A4-size photocopy made.

## **10. Updating of the Manual**

10.1. The head of Nammic Western Cape (Pty)Ltd will on a regular basis update this manual.

**Issued by: (CJ Ferreira Director)**



## ANNEXURE A:

The table below sets out the fees applicable to any request for a record of information held by Nammic Western Cape (Pty) LTD:

| ITEM | DESCRIPTION  | AMOUNT  |
|------|--|---|
| 1.   | The request fee payable by every requester   | R 140.00  |
| 2.   | Photocopy/printed black & white copy of A4-size page   | R 2.00 per page or part thereof   |
| 3.   | Printed copy of A4-size page   | R 2.00 per page or part thereof   |
| 4.   | For a copy of computer-readable form on:<br>(i) Flash drive (to be provided by the requestor)<br>(ii) Compact Disk:<br>a. If provided by requester<br>b. If provided to the requester                  | R 40.00<br>R 40.00<br>R 60.00   |
| 5.   | For a transcription of visual images per A4-size page  | Service to be outsourced. Will depend on quotation from service provider. |
| 6.   | For a copy of visual images  |   |
| 7.   | Transcription of an audio record, per A4-size page   | R 24.00   |
| 8.   | For a copy of audio recording on:<br>(i) Flash drive (to be provided by the requestor)<br>(ii) Compact Disk:<br>a. If provided by requester<br>b. If provided to the requester                         | R 40.00<br>R 40.00<br>R 60.00   |
| 9.   | To search for and prepare the record for disclosure, for each hour or part of an hour, excluding the first hour, reasonably required for such search and preparation.<br>Not to exceed a total cost of | R 145.00<br>R 435.00  |
| 10.  | Deposit: If search exceeds 6 hours   | One third of the amount per request calculated in terms of items 2 to 8.  |
| 11.  | Postage, email or any other electronic transfer  | Actual expense, if any.   |

## ANNEXURE B: FORM 2

### REQUEST FOR ACCESS TO RECORD

[Regulation 7]

#### NOTE:

1. Proof of identity must be attached by the requester.
2. If requests made on behalf of another person, proof of such authorization, must be attached to this form.

TO: The Information Officer

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
(Address) \_\_\_\_\_

E-mail address: \_\_\_\_\_

Fax number: \_\_\_\_\_

Mark with an "X"

Request is made in my own name  Request is made on behalf of another person.

| PERSONAL INFORMATION   |           |  |            |
|--|-----------|--|------------|
| Full Names   |           |  |            |
| Identity Number  |           |  |            |
| Capacity in which request is made<br>(when made on behalf of another person) |           |  |            |
| Postal Address   |           |  |            |
| Street Address   |           |  |            |
| E-mail Address   |           |  |            |
| Contact Numbers  | Tel. (B): |  | Facsimile: |
|  | Cellular: |  |            |

|   |          |  |            |
|---|----------|--|------------|
| Full names of person on whose behalf request is made (if applicable): |          |  |            |
| Identity Number   |          |  |            |
| Postal Address  |          |  |            |
| Street Address  |          |  |            |
| E-mail Address  |          |  |            |
| Contact Numbers   | Tel.(B)  |  | Facsimile: |
|   | Cellular |  |            |

#### PARTICULARS OF RECORD REQUESTED

Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located. (If the provided space is inadequate, please continue on a separate page and attach it to this form. All additional pages must be signed.)

|   |  |
|---|--|
| Description of record or relevant part of the record: |  |
|   |  |
|   |  |
|   |  |
| Reference number, if available                        |  |
| Any further particulars of record                     |  |
|   |  |
|   |  |
|   |  |
|   |  |

#### TYPE OF RECORD (Mark the applicable box with an "X")

|                                      |  |
|--------------------------------------|--|
| Record is in written or printed form |  |
|--------------------------------------|--|

|  |  |
|--|--|
| Record comprises virtual images ( <i>this includes photographs, slides, video recordings, computer-generated images, sketches, etc</i> )                               |  |
| Record consists of recorded words or information which can be reproduced in sound  |  |
| Record is held on a computer or in an electronic, or machine-readable form   |  |
| <b>FORM OF ACCESS</b><br>(Mark the applicable box with an "X")   |  |
| Printed copy of record ( <i>including copies of any virtual images, transcriptions and information held on computer or in an electronic or machine-readable form</i> ) |  |
| Written or printed transcription of virtual images ( <i>this includes photographs, slides, video recordings, computer-generated images, sketches, etc.</i> )           |  |
| Transcription of soundtrack ( <i>written or printed document</i> )   |  |
| Copy of record on flash drive ( <i>including virtual images and soundtracks</i> )  |  |
| Copy of record on compact disc drive ( <i>including virtual images and soundtracks</i> )   |  |
| Copy of record saved on cloud storage server   |  |

|   |  |
|---|--|
| <b>MANNER OF ACCESS</b><br>(Mark the applicable box with an "X")  |  |
| Personal inspection of record at registered address of public/private body ( <i>including listening to recorded words, information which can be reproduced in sound, or information held on computer or in an electronic or machine-readable form</i> ) |  |
| Postal services to postal address   |  |
| Postal services to street address   |  |
| Courier service to street address   |  |
| Facsimile of information in written or printed format ( <i>including transcriptions</i> )   |  |
| E-mail of information ( <i>including soundtracks if possible</i> )  |  |
| Cloud share/file transfer   |  |

## PARTICULARS OF RIGHT TO BE EXERCISED OR PROTECTED

If the provided space is inadequate, please continue on a separate page and attach it to this Form. The requester must sign all the additional pages.

|  |  |
|--|--|
| Indicate which right is to be exercised or protected   |  |
| Explain why the record requested is required for the exercise or protection of the aforementioned right: |  |

## FEES

- a) A request fee must be paid before the request will be considered.
- b) You will be notified of the amount of the access fee to be paid.
- c) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.
- d) If you qualify for exemption of the payment of any fee, please state the reason for exemption

|        |  |
|--------|--|
| Reason |  |
|        |  |
|        |  |

You will be notified in writing whether your request has been approved or denied and if approved the costs relating to your request, if any. Please indicate your preferred manner of correspondence:

|                |           |  |
|----------------|-----------|--|
| Postal address | Facsimile | Electronic communication<br>(Please specify) |
|                |           |  |

Signed at \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_\_

**Signature of Requester / person on whose behalf request is made**

---

**FOR OFFICIAL USE**

|   |  |
|---|--|
| Reference number:   |  |
| Request received by:<br>(State Rank, Name<br>and Surname of<br>Information Officer) |  |
| Date received:  |  |
| Access fees:  |  |
| Deposit (if any):   |  |

---

**Signature of Information Officer**

## ANNEXURE B: FORM 3

### OUTCOME OF REQUEST AND FEES PAYABLE

[Regulation 8]

Note:

1. If your request is granted the—
  - (a) amount of the deposit, (if any), is payable before your request is processed; and
  - (b) requested record/portion of the record will only be released once proof of full payment is received.
2. Please use the reference number hereunder in all future correspondence.

Reference number: \_\_\_\_\_

**TO:** The Information Officer

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Your request dated \_\_\_\_\_, refers.

#### 1. You requested:

Personal inspection of information at registered address of public/private body (*including listening to recorded words, information which can be reproduced in sound, or information held on computer or in an electronic or machine-readable form*) is free of charge. You are required to make an appointment for the inspection of the information and to bring this Form with you. If you then require any form of reproduction of the information, you will be liable for the fees prescribed in Annexure A.

OR

#### 2. You requested:

|   |       |
|---|-------|
| Printed copies of the information (including copies of any virtual images, transcriptions and information held on computer or in an electronic or machine-readable form ) | _____ |
| Written or printed transcription of virtual images (this includes photographs, slides, video recordings, computer-generated images, sketches, etc)                        | _____ |

|  |
|--|
| Transcription of soundtrack (written or printed document)                            |
| Copy of information on flash drive (including virtual images and soundtracks)        |
| Copy of information on compact disc drive (including virtual images and soundtracks) |
| Copy of record saved on cloud storage server   |

### 3. To be submitted:

|  |
|--|
| Postal services to postal address  |
| Postal services to street address  |
| Courier service to street address  |
| Facsimile of information in written or printed format ( <i>including transcriptions</i> )  |
| E-mail of information ( <i>including soundtracks if possible</i> )   |
| Cloud share/file transfer  |
| Preferred language:<br>(Note that if the record is not available in the language you prefer, access may be granted in the language in which the record is available) |

Kindly note that your request has been:

- Approved
- Denied, for the following reasons:

**4. Fees payable with regard to your request:**

| ITEM | DESCRIPTION  | AMOUNT  | NUMBER OF PAGES/ITEMS | TOTAL: |
|------|--|---|-----------------------|--------|
| 1.   | The request fee payable by every requester   | R 140.00  |                       |        |
| 2.   | Photocopy/printed black & white copy of A4-size page   | R 2.00 per page or part thereof   |                       |        |
| 3.   | Printed copy of A4-size page   | R 2.00 per page or part thereof   |                       |        |
| 4.   | For a copy of computer-readable form on:<br>(i) Flash drive (to be provided by the requestor)<br>(ii) Compact Disk:<br>a. If provided by requester<br>b. If provided to the requester                  | R 40.00<br><br>R 40.00<br>R 60.00   |                       |        |
| 5.   | For a transcription of visual images per A4-size page  | Service to be outsourced. Will depend on quotation from service provider. |                       |        |
| 6.   | For a copy of visual images  | Service to be outsourced. Will depend on quotation from service provider. |                       |        |
| 7.   | Transcription of an audio record, per A4-size page   | R 24.00   |                       |        |
| 8.   | For a copy of audio recording on:<br>(i) Flash drive (to be provided by the requestor)<br>(ii) Compact Disk:<br>a. If provided by requester<br>b. If provided to the requester                         | R 40.00<br><br>R 40.00<br>R 60.00   |                       |        |
| 9.   | To search for and prepare the record for disclosure, for each hour or part of an hour, excluding the first hour, reasonably required for such search and preparation.<br>Not to exceed a total cost of | R 145.00<br><br>R 435.00  |                       |        |
| 10.  | Deposit: If search exceeds 6 hours   | One third of the amount per   |                       |        |

|     |   |  |  |  |
|-----|---|--|--|--|
|     |   | request calculated in terms of items 2 to 8. |  |  |
| 11. | Postage, email or any other electronic transfer | Actual expense, if any.                      |  |  |
|     | <b>TOTAL:</b>                                   |  |  |  |

**5. Deposit payable (if search exceeds six hours):**

Yes

No

|                 |  |  |  |
|-----------------|--|--|--|
| Hours of search |  | Amount of deposit ( <i>calculated on one third of total amount per request</i> ) |  |
|-----------------|--|--|--|

The amount must be paid into the following Bank account:

Name of Bank: \_\_\_\_\_

Name of account holder: \_\_\_\_\_

Type of account: \_\_\_\_\_

Account number: \_\_\_\_\_

Branch Code: \_\_\_\_\_

Reference No.: \_\_\_\_\_

Submit proof of payment to: \_\_\_\_\_

Signed at \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_\_

**INFORMATION OFFICER**